

U S WEST, Inc.
Suite 700
1020 Nineteenth Street, NW
Washington, DC 20036
202 429-3134
FAX 202 296-5157

Elridge A. Stafford
Executive Director-
Federal Regulatory

DOCKET FILE COPY ORIGINAL

USWEST

August 2, 1999

Ms. Magalie Roman-Salas
Secretary
Federal Communications Commission
445 12th Street, SW, Room TW-A325
Washington, DC 20554

RECEIVED
AUG 2 1999
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

RE: U S WEST's Quarterly ONA Nondiscrimination Reports,
CC Docket No. 88-2, Phase I; CC Docket No. 96-128

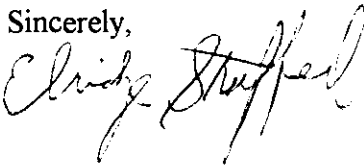
Dear Ms. Salas:

Pursuant to the FCC orders approving U S WEST's ONA Plan,¹ U S WEST hereby submits its ONA nondiscrimination reports for installation and maintenance for the second quarter of 1999.

Acknowledgment of date of receipt of this submission is requested. A duplicate letter is provided for this purpose.

Please contact me if you have any questions.

Sincerely,



Attachments

cc: Ms. Janice Myles

¹ See Memorandum Opinion and Order, CC Docket No. 88-2, Phase I (released May 8, 1990, and Memorandum Opinion and Order on Reconsideration, CC Docket No. 88-2, Phase I (released May 8, 1990).

Quarterly ONA Maintenance Report
U S WEST Communications
 2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
A1- Business				
Total Tickets	34		159	
Average Interval in Hrs/Mns	2	35	6	15
A2- PBX				
Total Tickets	222		3511	
Average Interval in Hrs/Mns	5	38	6	10
A3- Centrex				
Total Tickets	141		383	
Average Interval in Hrs/Mns	5	44	6	12
A4-WATS				
Total Tickets	0		70	
Average Interval in Hrs/Mns	NO ACTIVITY		4	46
A5- Mobile				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
A6- Feature Group A				
Total Tickets	0		249	
Average Interval in Hrs/Mns	NO ACTIVITY		5	5
A7- Foreign Exchange				
Total Tickets	243		1233	
Average Interval in Hrs/Mns	6	28	6	54

*****:*****

4

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>	
B1- Feature Group B			
Total Tickets	0	51	
Average Interval in Hrs/Mns	NO ACTIVITY	4	29
B2- Feature Group D			
Total Tickets	0	527	
Average Interval in Hrs/Mns	NO ACTIVITY	9	21
B3- DID			
Total Tickets	256	2545	
Average Interval in Hrs/Mns	3	36	29

◆ 第 6 章 数据库系统应用

Quarterly ONA Maintenance Report
U S WEST Communications
 2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
C1-Packet DDD Line				
Total Tickets	10		1370	
Average Interval in Hrs/Mns	3	21	4	21
C2-Packet Synchronous Access				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
C3-Packet Asynchronous Access				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	

*****:*****:*****:*****:*****:*****:*****

Quarterly ONA Maintenance Report
U S WEST Communications
 2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
D1- Protective Alarm				
Total Tickets	2		64	
Average Interval in Hrs/Mns	3	25	7	0
D2- Protective Relay				
Total Tickets	1		219	
Average Interval in Hrs/Mns	2	59	7	3
D3- Control Circuit				
Total Tickets	0		3	
Average Interval in Hrs/Mns	NO ACTIVITY		13	36
*****:*****:*****:*****:*****:*****:***** *****				

Quarterly ONA Maintenance Report
U S WEST Communications
 2 QTR 1999

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
E1- Telegraph Grade, 75 Baud		
Total Tickets	0	0
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY
E2- Telegraph Grade, 150 Baud		
Total Tickets	0	39
Average Interval in Hrs/Mns	NO ACTIVITY	6 1

*****:*****:*****:*****:*****:*****:*****

Quarterly ONA Maintenance Report
U S WEST Communications
2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
F1- Voice, Non-Switched Line				
Total Tickets	4		399	
Average Interval in Hrs/Mns	1	19	6	34
F2- Voice, Switched Line				
Total Tickets	665		3661	
Average Interval in Hrs/Mns	3	38	4	56
F3- Voice, Switched Trunk				
Total Tickets	696		3824	
Average Interval in Hrs/Mns	5	11	5	6
F4- Voice and Tone, Radio Land Line				
Total Tickets	1		216	
Average Interval in Hrs/Mns	1	27	5	32
F5- Data, Low Speed				
Total Tickets	0		168	
Average Interval in Hrs/Mns	NO ACTIVITY		6	27
F6- Basic Data and Voice				
Total Tickets	286		11041	
Average Interval in Hrs/Mns	4	2	4	4
F7- Voice and Data, PSN Access				
Total Tickets	0		362	
Average Interval in Hrs/Mns	NO ACTIVITY		4	6
F8- Voice and Data, SSN Access				
Total Tickets	0		3	
Average Interval in Hrs/Mns	NO ACTIVITY		54	58
F9- Voice and Data, SSN Intermachine				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
F10- Data Extension, Voice Grade				
Total Tickets	1		259	
Average Interval in Hrs/Mns	0	3	3	45
F11- Voice Grade Telephoto and Facsimile				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
F12- Protective Relay, Voice Grade				
Total Tickets	0		7	
Average Interval in Hrs/Mns	NO ACTIVITY		5	22

Quarterly ONA Maintenance Report
U S WEST Communications
 2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
G1- Program Audio, 200-3500 Hz				
Total Tickets	0		11	
Average Interval in Hrs/Mns	NO ACTIVITY		13	33
G2- Program Audio, 100-5000 Hz				
Total Tickets	0		8	
Average Interval in Hrs/Mns	NO ACTIVITY		1	49
G3- Program Audio, 50-8000 Hz				
Total Tickets	7		62	
Average Interval in Hrs/Mns	4	19	4	57
G4- Program Audio, 50-15000 Hz				
Total Tickets	1		75	
Average Interval in Hrs/Mns	0	58	9	50
*****:***** *****				

Quarterly ONA Maintenance Report
 U S WEST Communications
 2 QTR 1999

	AFFILIATE	ALL OTHERS	
H1- TV Channel, 1 Way 15 kHz Audio			
Total Tickets	0	41	
Average Interval in Hrs/Mns	NO ACTIVITY	5	33
H2- TV Channel, 1 Way 5 kHz Audio			
Total Tickets	0	0	
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY	

*****:*****:*****:*****:*****:***** *****

Quarterly ONA Maintenance Report
U S WEST Communications
2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
I1- Dedicated Voice Circuit				
Total Tickets	2		102	
Average Interval in Hrs/Mns	0	9	3	15
I2- Dedicated Data 2.4 kbps				
Total Tickets	0		212	
Average Interval in Hrs/Mns	NO ACTIVITY		4	55
I3- Dedicated Data 4.8 kbps				
Total Tickets	0		58	
Average Interval in Hrs/Mns	NO ACTIVITY		4	6
I4- Dedicated Data 9.6 kbps				
Total Tickets	5		1037	
Average Interval in Hrs/Mns	1	12	4	57
I5- Dedicated Data 56 kbps				
Total Tickets	53		15002	
Average Interval in Hrs/Mns	2	19	4	0

**Quarterly ONA Maintenance Report
U S WEST Communications
2 QTR 1999**

AFFILIATE

ALL OTHERS

J1- Dedicated Hicap Digital, 1.544 mbps

Total Tickets

266

13898

Average Interval in Hrs/Mns

3

29

4

33

[illegible]

Quarterly ONA Maintenance Report
U S WEST Communications
2 QTR 1999

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>	
K1- Dedicated Digital, 3.152 mbps			
Total Tickets	0	1	
Average Interval in Hrs/Mns	NO ACTIVITY	2	53
K2- Dedicated Digital, 6.312 mbps			
Total Tickets	0	0	
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY	
K3- Dedicated Digital, 44.736 mbps			
Total Tickets	0	239	
Average Interval in Hrs/Mns	NO ACTIVITY	3	44
K4- Dedicated Digital, 45 mbps or Higher			
Total Tickets	0	14	
Average Interval in Hrs/Mns	NO ACTIVITY	11	51
*****:*****:*****:*****:*****:*****:*****			

Quarterly ONA Maintenance Report
U S WEST Communications
 2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
L1- Smart PAL				
Total Tickets	5826		0	
Average Interval in Hrs/Mns	33	7	NO ACTIVITY	
L2- Basic PAL				
Total Tickets	3577		2739	
Average Interval in Hrs/Mns	22	29	31	47

*****:*****:*****:*****:*****:*****:*****

Quarterly ONA Maintenance Report - Tickets with Due Dates
U S WEST Communications
 2 QTR 1999

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
A1 - Business		
Total Tickets	68,167	132,015
Average Interval in Hrs/Mns	24:20	23:16
Due Dates Missed	5,756	11,948
% Due Dates Missed	8.44%	9.05%
A2 - PBX		
Total Tickets	1,477	11,708
Average Interval in Hrs/Mns	19:40	17:42
Due Dates Missed	128	1,035
% Due Dates Missed	8.67%	8.84%
A3 - Centrex		
Total Tickets	19,675	30,436
Average Interval in Hrs/Mns	24:59	25:06
Due Dates Missed	1,959	3,627
% Due Dates Missed	9.96%	11.92%
A4 - WATS		
Total Tickets	2	88
Average Interval in Hrs/Mns	38:24	15:04
Due Dates Missed	2	7
% Due Dates Missed	100.00%	7.95%
A5 - Mobile		
Total Tickets	8	71
Average Interval in Hrs/Mns	24:18	11:00
Due Dates Missed	1	7
% Due Dates Missed	12.50%	9.86%
A6 - Feature Group A		
Total Tickets	37	312
Average Interval in Hrs/Mns	19:28	14:30
Due Dates Missed	2	33
% Due Dates Missed	5.41%	10.58%
A7 - Foreign Exchange		
Total Tickets	394	1,296
Average Interval in Hrs/Mns	8:21	13:35
Due Dates Missed	25	107
% Due Dates Missed	6.35%	8.26%

Quarterly ONA Maintenance Report - Tickets with Due Dates
U S WEST Communications
2 QTR 1999

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
E1 - Telegraph grade, 75 baud		
Total Tickets	0	0
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY
E2 - Telegraph grade, 150 baud		
Total Tickets	1	217
Average Interval in Hrs/Mns	1:30	29:43
Due Dates Missed	0	109
% Due Dates Missed	0.00%	50.23%
*****:*****		

Quarterly ONA Installation Detail Report
U S WEST Communications
2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
A1- Business				
Total Orders	135392	Average Interval	273083	Average Interval
Due Dates Missed	4554	(In Days)	10646	(In Days)
% Due Dates Missed	3.36%	5	3.90%	4
		3		2
A2- PBX				
Total Orders	2432	Average Interval	17850	Average Interval
Due Dates Missed	110	(In Days)	1080	(In Days)
% Due Dates Missed	4.52%	11	6.05%	13
		9		9
A3- Centrex				
Total Orders	3208	Average Interval	6500	Average Interval
Due Dates Missed	139	(In Days)	193	(In Days)
% Due Dates Missed	4.33%	8	2.97%	6
		6		7
A4- WATS				
Total Orders	0	Average Interval	89	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	1.12%	9
		0.00		9
A5- Mobile				
Total Orders	0	Average Interval	5	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	20.00%	13
		0.00		30
A6- Feature Group A				
Total Orders	8	Average Interval	280	Average Interval
Due Dates Missed	0	(In Days)	19	(In Days)
% Due Dates Missed	0.00%	3	6.79%	6
		3		5
A7- Foreign Exchange				
Total Orders	488	Average Interval	1760	Average Interval
Due Dates Missed	7	(In Days)	56	(In Days)
% Due Dates Missed	1.43%	4	3.18%	5
		3		4

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
U S WEST Communications
2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
B1- Feature Group B				
Total Orders	0	Average Interval	157	Average Interval
Due Dates Missed	0	(In Days)	16	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	10.19%	36
		0.00		34
B2-Feature Group D				
Total Orders	0	Average Interval	1922	Average Interval
Due Dates Missed	0	(In Days)	179	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	9.31%	48
		0.00		47
B3- DID				
Total Orders	55	Average Interval	395	Average Interval
Due Dates Missed	5	(In Days)	37	(In Days)
% Due Dates Missed	9.09%	15	9.37%	23
		10		15

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
U S WEST Communications
2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
C1-Packet DDD Line				
Total Orders	0	Average Interval	7	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	17
		0.00		17
C2-Packet Synchronous Access				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
C3-Packet Asynchronous Access				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
U S WEST Communications
2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
D1- Protective Alarm				
Total Orders	12	Average Interval	72	Average Interval
Due Dates Missed	2	(In Days)	13	(In Days)
% Due Dates Missed	16.67%	4	18.06%	11
		4		13
D2- Protective Relay				
Total Orders	0	Average Interval	134	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	2.24%	19
		0.00		10
D3- Control Circuit				
Total Orders	2	Average Interval	152	Average Interval
Due Dates Missed	0	(In Days)	13	(In Days)
% Due Dates Missed	0.00%	0	8.55%	5
		0		4

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
U S WEST Communications
2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
E1- Telegraph 75 Baud				
Total Orders	0	Average Interval	5	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	40.00%	24
		0.00		0.00
E2- Telegraph 150 Baud				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
U S WEST Communications
2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
F1- Voice, Non-Switched Line				
Total Orders	0	Average Interval	238	Average Interval
Due Dates Missed	0	(In Days)	28	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	11.76%	15
		0.00		11
F2- Voice, Switched Line				
Total Orders	23	Average Interval	878	Average Interval
Due Dates Missed	7	(In Days)	124	(In Days)
% Due Dates Missed	30.43%	16	14.12%	20
		35		18
F3- Voice, Switched Trunk				
Total Orders	5	Average Interval	852	Average Interval
Due Dates Missed	0	(In Days)	86	(In Days)
% Due Dates Missed	0.00%	7	10.09%	32
		6		31
F4- Voice and Tone, Radio Land Line				
Total Orders	0	Average Interval	28	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	3.57%	15
		0.00		7
F5- Data, Low Speed				
Total Orders	0	Average Interval	120	Average Interval
Due Dates Missed	0	(In Days)	8	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	6.67%	15
		0.00		14
F6- Basic Data and Voice				
Total Orders	82	Average Interval	3946	Average Interval
Due Dates Missed	16	(In Days)	392	(In Days)
% Due Dates Missed	19.51%	14	9.93%	17
		14		13
F7- Voice/Data PSN Access Tie Trunk				
Total Orders	1	Average Interval	333	Average Interval
Due Dates Missed	0	(In Days)	27	(In Days)
% Due Dates Missed	0.00%	105	8.11%	15
		0.00		16
F8- Voice/Data SSN Access				
Total Orders	0	Average Interval	24	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	4.17%	12
		0.00		7
F9- Voice/Data SSN Intermachine Trunk				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
F10- Data Extension, Voice Grade				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
F11- Voice Grade Telephoto and Facsimile				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
F12- Protective Relay, Voice Grade				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
U S WEST Communications
2 QTR 1999

		<u>AFFILIATE</u>	<u>ALL OTHERS</u>	
G1- Program Audio, 200-3500 Hz				
Total Orders	0	Average Interval	18	Average Interval
Due Dates Missed	0	(In Days)	7	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	38.89%	13
		0.00		20
G2- Program Audio, 100-5000 Hz				
Total Orders	0	Average Interval	18	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	6
		0.00		0.00
G3- Program Audio, 50-8000 Hz				
Total Orders	1	Average Interval	53	Average Interval
Due Dates Missed	0	(In Days)	15	(In Days)
% Due Dates Missed	0.00%	54	28.30%	20
		0.00		22
G4- Program Audio, 50-15000 Hz				
Total Orders	2	Average Interval	24	Average Interval
Due Dates Missed	0	(In Days)	5	(In Days)
% Due Dates Missed	0.00%	4	20.83%	39
		0.00		20

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
U S WEST Communications
2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
H1- TV Channel, 1 Way 15 kHz Audio				
Total Orders	2	Average Interval	29	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	0.00%	12	3.45%	15
		0.00		17
H2- TV Channel, 1 Way 5 kHz Audio				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
U S WEST Communications
2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
I1- Digital Voice Circuit				
Total Orders	8	Average Interval	354	Average Interval
Due Dates Missed	0	(In Days)	48	(In Days)
% Due Dates Missed	0.00%	11	13.56%	14
		11		14
I2- Digital Data, 2.4 kbps				
Total Orders	0	Average Interval	97	Average Interval
Due Dates Missed	0	(In Days)	6	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	6.19%	15
		0.00		11
I3- Digital Data, 4.8 kbps				
Total Orders	0	Average Interval	39	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	5.13%	17
		0.00		7
I4- Digital Data, 9.6 kbps				
Total Orders	4	Average Interval	844	Average Interval
Due Dates Missed	2	(In Days)	70	(In Days)
% Due Dates Missed	50.00%	19	8.29%	15
		20		11
I5- Digital Data, 56 kbps				
Total Orders	11	Average Interval	14125	Average Interval
Due Dates Missed	3	(In Days)	1542	(In Days)
% Due Dates Missed	27.27%	19	10.92%	22
		15		18

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The bottom Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
U S WEST Communications
2 QTR 1999

AFFILIATE

ALL OTHERS

J1- Dedicated Hicap Digital, 1.544 mbps

Total Orders	259	Average Interval	26094	Average Interval
Due Dates Missed	74	(In Days)	4941	(In Days)
% Due Dates Missed	28.57%	40	18.94%	28
		40		26

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
U S WEST Communications
2 QTR 1999

<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
K1- Dedicated Hicap Digital, 3.152 mbps			
Total Orders	0	Average Interval	25
Due Dates Missed	0	(In Days)	5
% Due Dates Missed	NO ACTIVITY	0.00	20.00%
		0.00	18
K2- Dedicated Hicap Digital, 6.312 mbps			
Total Orders	0	Average Interval	0
Due Dates Missed	0	(In Days)	0
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY
		0.00	0.00
K3- Dedicated Hicap Digital, 44.736 mbps			
Total Orders	4	Average Interval	1232
Due Dates Missed	0	(In Days)	259
% Due Dates Missed	0.00%	44	21.02%
		97	37
			33
K4- Dedicated Hicap Digital, >45 mbps			
Total Orders	0	Average Interval	25
Due Dates Missed	0	(In Days)	1
% Due Dates Missed	NO ACTIVITY	0.00	4.00%
		0.00	10
			11

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
U S WEST Communications
 2 QTR 1999

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
L1- Smart PAL				
Total Orders	5239	Average Interval	28	Average Interval
Due Dates Missed	527	(In Days)	6	(In Days)
% Due Dates Missed	10.06%	14	21.43%	13
		12		13
L2- Basic PAL				
Total Orders	1800	Average Interval	12445	Average Interval
Due Dates Missed	289	(In Days)	789	(In Days)
% Due Dates Missed	16.06%	23	6.34%	6
		19		1

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes customer negotiated due dates and orders with missed appointments due to customer reasons.